

Automation

Service Name: Shared Use Server Additional Storage Support

1. Service Description: Fort Detrick DOIM provides server-hosting support for Shared Servers. These servers contain programs that collectively serve the needs of the entire organization, a single user, department, or specialized application. A shared server is both the computer hardware and its main software, the operating system.

2. DOIM Responsibilities:

- a. Provide Server Hosting services for shared servers on-site at Fort Detrick DOIM Building 1422.
- b. Provide 1 GB additional storage capacity per account.

3. Customer Responsibilities:

Provide payment, as invoiced, for shared use server hosting storage capacity utilized in excess of SLS inclusion in blocks of 100 MB of additional storage.

4. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: <http://doim.detrack.army.mil>. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: usagdoimhelpdesk@amedd.army.mil.